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Kishia L. Powell

On behalf of Team H_2O , congratulations and welcome to WSSC Water.

We are passionate about our One Water mission and devoted to delivering safe, seamless and satisfying service to our 1.9 million customers. Because it takes teamwork to deliver the essential, we proudly call ourselves Team H_2O – working together, sharing our talents and creativity to safeguard public health and protect the environment.

An inspired and high-performing team, our employees are WSSC Water's greatest asset, and we are committed to an inclusive culture, accepting of diversity and rooted in trust.

As a member of Team H2O, you play a critical role in delivering on our core mission, achieving our vision and excelling in supporting our customers. Building a strong workforce is one of my top priorities, so know that we are here to support you as you transition to your new role. Through our orientation and training programs, we will help you become an outstanding team member.

We invite you to visit our website at <u>wsscwater.com/who-we-are</u> to familiarize yourself with our organization. Understanding what we do and how we do it is the first step toward your individual – and our collective - success!

I look forward to personally welcoming you as a new member of Team H_2O . If you require additional information before your start date, please call Human Resources at (301) 206-8787 or email <u>TalentAcquisition@wsscwater.com</u>.

Yours in service,

Kishia L. Powell

General Manager/CEO